UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): November 17, 2021

EZCORP, Inc.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 0-19424 (Commission File Number) 74-2540145 (IRS Employer Identification No.)

2500 Bee Cave Road, Bldg One, Suite 200, Rollingwood, Texas 78746 (Address of principal executive offices) (zip code)

Registrant's telephone number, including area code: (512) 314-3400

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange	e on which registered
Class A Non-voting Common Stock, par value \$.01 per share	EZPW	NASDAO Stock Market	(NASDAO Global Select Market)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 — Results of Operations and Financial Condition

On November 17, 2021, EZCORP, Inc. ("EZCORP") issued a press release announcing its results of operations and financial condition for the full year and quarter ended September 30, 2021. A copy of that press release is attached as Exhibit 99.1.

In addition to the financial information prepared in conformity with accounting principles generally accepted in the United States ("GAAP"), we provide certain other non-GAAP financial information on a constant currency, same store and adjusted basis. We use constant currency results to evaluate our Latin America Pawn operations, which are denominated primarily in Mexican pesos, Guatemalan quetzales and other Latin American currencies. We analyze results on a same store basis (which is defined as stores open during the entirety of the comparable periods) to better understand existing store performance without the influence of increases or decreases resulting solely from changes in store count. We believe that presentation of constant currency, same store and adjusted results is meaningful and useful in understanding the activities and business metrics of our operations and reflect an additional way of viewing aspects of our business that, when viewed with GAAP results, provide a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements. We use this non-GAAP financial information primarily to evaluate and compare operating results across accounting periods. Readers should consider the information in addition to, but not instead of or superior to, our financial statements prepared in accordance with GAAP. This non-GAAP financial information for acculated differently by other companies, limiting the usefulness of those measures for comparative purposes.

The information set forth under this Item 2.02, including Exhibit 99.1, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference in any filing made by EZCORP under the Securities Act of 1933 or the Securities Exchange Act of 1934.

Item 7.01 — Regulation FD Disclosure

A copy of the presentation materials that management will review during the Company's earnings conference call (to be held on November 18, 2021) will be posted in the Investor Relations section of the company's website at www.ezcorp.com.

The information set forth, or referred to, in this Item 7.01 shall not be deemed "filed" for purposes of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference into any registration statement or other filing made by EZCORP under the Securities Act of 1933 or the Securities Exchange Act of 1934, unless such subsequent filing specifically references this Item 7.01 of this Report.

Item 9.01 — Financial Statements and Exhibits

Exhibits.

- 99.1 Press Release, dated November 17, 2021, announcing EZCORP, Inc.'s results of operations and financial condition for the quarter and year ended September 30, 2021.
- 104 Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: November 17, 2021

EZCORP, INC.

Bv:

/s/ Timothy K. Jugmans Timothy K. Jugmans Chief Financial Officer



EZCORP Reports Fourth Quarter and Full Year Fiscal 2021 Results

Store Count Up 14% and PLO Up 34% for the Year Austin, Texas (November 17, 2021) — EZCORP, Inc. (NASDAQ: EZPW), a leading provider of pawn transactions in the United States and Latin America, today announced results for its fiscal fourth guarter and full year ended September 30, 2021.

All amounts in this release are in conformity with U.S. generally accepted accounting principles ("GAAP") unless otherwise noted. Comparisons shown in this release are to the same period in the prior year unless otherwise noted.

FOURTH QUARTER HIGHLIGHTS

- Pawn Loans Outstanding (PLO) up 34% and up 12% compared to the third guarter.
- Total revenue increased 15% and net revenue increased 33%.
- Merchandise sales gross profit margin was 41% up from 31%.
- Diluted earnings per share was \$0.03, compared to a diluted loss per share of \$0.42. On an adjusted basis¹, diluted earnings per share was \$0.11, compared to diluted earnings per share of \$0.08.
- Return on Earning Assets (ROEA) improved to 175% from 154%.

CEO COMMENTARY AND OUTLOOK

Chief Executive Officer Jason Kulas stated, "I am pleased with our results in the fourth guarter and for the fiscal year, and am proud the team has executed on the strategy we put in place at the end of fiscal 2020. We are improving the customer experience, embracing technological improvements, and have launched our new loyalty program which will be rolled out in the majority of stores by the end of the calendar year. Our key financial metrics continue to improve sequentially due to the initiatives that we have taken throughout the year. We credit our team members who have embraced the renewed emphasis on culture and serving our customers while focusing on innovative ways to improve the core pawn business, grow PLO and increase margins.

"We are seeing strong signs of recovery from the pandemic and stimulus impact in the U.S., with Latin America slightly lagging due to the concerns over the Delta variant.

"The integration of the 139 stores we acquired this year is going well, and our current acquisition pipeline remains robust. In addition, we recently invested in a company that gives us increased geographical diversification by having interests in pawn stores in the Caribbean.

"As we continue to grow our footprint outside of the US, I am delighted to announce the recent promotion of Blair Powell to President of Global Pawn with management responsibility for all of our pawn operations worldwide. Blair has over 30 years of experience in the industry and has been serving as President of US Pawn for the past year. I am confident that this more streamlined global structure will enhance the in-store experience, optimize expenses and further drive profitability.

"Looking ahead toward fiscal 2022, we remain committed to maintaining operating excellence, a strong balance sheet and cost discipline while pursuing sustainable growth. Our customers and team members are critical to our success. We strive to be our customers' first and best choice for their short-term cash needs and for affordable pre-owned and recycled goods. Enhanced training and diversity and inclusion programs are in place to help develop team members and improve productivity and retention. We are appreciative of our team members' excellent execution and passion for pawn, and we are enthusiastic about the year ahead."

CONSOLIDATED RESULTS

Three Months Ended September 30		As Re	port	ed	Adjusted ¹				
in millions, except per share amounts	20			2020		2021		2020	
Total Revenues	\$	192.4	\$	166.8	\$	188.7	\$	166.8	
Net Revenues	\$	119.3	\$	89.6	\$	117.2	\$	89.6	
Income (Loss), Before Tax	\$	4.5	\$	(28.7)	\$	9.0	\$	3.3	
Net Income (Loss)	\$	1.6	\$	(23.3)	\$	6.0	\$	4.2	
Diluted Earnings (Loss) Per Share	\$	0.03	\$	(0.42)	\$	0.11	\$	0.08	
EBITDA	\$	17.2	\$	(16.0)	\$	18.1	\$	12.3	
Twelve Months Ended September 30		As Re	port	ed	Adjusted ¹				
in millions, except per share amounts		2021	2020		2021			2020	
Total Revenues	\$	729.6	\$	822.8	\$	724.1	\$	822.8	
Net Revenues	\$	449.5	\$	449.2	\$	446.3	\$	451.5	
Income (Loss), Before Tax	\$	16.1	\$	(70.1)	\$	31.1	\$	29.4	
Net Income (Loss)	\$	8.6	\$	(68.5)	\$	21.0	\$	21.6	
Diluted Earnings (Loss) Per Share	\$	0.15	\$	(1.24)	\$	0.38	\$	0.39	
EBITDA	\$	66.4	\$	(20.0)	\$	67.5	\$	66.3	

- Diluted earnings per share was \$0.03 for the fourth quarter, compared to a loss of \$0.42. On an adjusted basis, diluted earnings per share was \$0.11, compared to \$0.08. For the full year, diluted earnings per share was \$0.15, compared to a loss of \$1.24. On an adjusted basis, diluted earnings per share for the year was \$0.38, compared to \$0.39.
- For the fourth quarter, income before taxes improved 116% from a loss of \$28.7 million to income of \$4.5 million. Adjusted EBITDA increased 47% from \$12.3 million to \$18.1 million. For the full year, income before taxes improved by 123% to \$16.1 million from a loss of \$70.1 million and adjusted EBITDA increased 2% to \$67.5 million from \$66.3 million.
- PLO significantly increased to \$175.9 million, up 34% and 12% on a sequential basis. On a same-store basis², PLO increased 29% year-over-year and 12% sequentially.
- In the fourth quarter, total revenues increased 15% and net revenues increased 33%, reflecting improved PSC and merchandise sales gross profit. For the full year, total revenues decreased 11% and net revenues were flat, reflecting lower average PLO (driving lower PSC) for the year, offset by improved sales profit margins.
- Merchandise sales gross profit margin was 41% in the fourth quarter, up from 31%. For the full year, merchandise sales gross profit margin was 42% compared to 33%. These improvements reflect the commitment to improving the core business by driving down aged general merchandise (now less than 1% of total general merchandise inventory) and focusing on selling inventory in the first 90 days.
- For the fourth quarter, PSC increased 32% due to an increase in the average PLO balance during the quarter. Though PLO significantly increased during the year, average PLO for fiscal 2021 was lower than in fiscal 2020, which led to a full year PSC decrease of 5%.
- Net inventory increased 16% year-over-year and 20% sequentially, reflecting an increase in pawn activity. Due to significant
 improvements at the store level, inventory turnover remained strong at a flat 2.8x for the fourth quarter and increased from 2.4x to
 2.9x for the year.
- In the fourth quarter, store expenses increased \$11.1 million or 14.3%, primarily due to the store count increase of 14.2% and increased incentive compensation. On a same-store basis, store expenses increased 7%. In addition, general and administrative expenses increased \$11.8 million or 314%, primarily due to increased incentive compensation. For the full year, when removing the fiscal 2020 incentive compensation reversal of \$20.9 million, store expenses on a same-store basis decreased \$15.9 million or 5% and G&A expenses decreased \$14.6 million or 21%.

• Cash and cash equivalents at the end of the quarter was \$253.7 million, down \$50.9 million or 17% and \$30.0 million or 11% on a sequential basis. The decrease is primarily due to the increase in PLO and the acquisition of new stores.

SEGMENT RESULTS

U.S. Pawn

- PLO continued to increase, ending the year up 28% (27% on a same store basis) and up 16% compared to the end of the third quarter.
- In the fourth quarter, total revenue was up 12% and net revenues increased 21%, reflecting increasing PSC, higher sales and
 improved merchandise sales gross profit. For the full year, total revenues decreased 13% and net revenues decreased 3%, reflecting
 lower average PLO for the year (driving lower PSC) offset by improved sales profit margins.
- For the fourth quarter, merchandise sales gross profit gross margins continued to remain high at 43% compared to 37%. During the year, merchandise sales gross profit gross margins increased 768 bps to 44%, reflecting a focus on improving retailing and lower levels of aged general merchandise inventory (which improved to 0.7% from 4.3% of total merchandise inventory).
- PSC increased 22% in the fourth quarter as a result of higher average PLO. Though PLO significantly increased during the year, the average PLO for the year was lower than in fiscal 2020 which led to a full year PSC decrease of 6%.
- Net inventory increased 9% and 19% sequentially. Inventory turnover continued to improve, increasing to 2.7x from 2.5x for the prior year quarter and increasing to 2.7x from 2.3x for the year.
- In the fourth quarter, store expenses increased 9% or \$5.4 million to \$65.1 million, primarily due to the increase of incentive compensation of approximately \$7.0 million, reflecting improved performance compared to the prior year. For the full year, when removing the fiscal 2020 incentive compensation reversal, store expenses on a same-store basis decreased \$11.9 million or 4%, reflecting expense optimization.
- Segment contribution increased \$13.3 million to \$20.9 million in the fourth quarter and increased \$12.4 million to \$85.5 million for the year. On an adjusted basis, segment contribution increased \$10.2 million in the quarter and decreased \$3.5 million in the year.
- Segment store count increased by 11 during the year resulting from the acquisition in the Houston, Texas area completed in May.

Latin America Pawn

- PLO significantly improved, increasing 60% to \$40.0 million (51% on constant currency basis). On a sequential basis, PLO was flat compared to a 5% sequential decrease in the prior-year quarter. On a same store basis, PLO increased 37% (29% on a constant currency basis) and decreased 2% (increased 2% on a constant currency basis) sequentially.
- In the fourth quarter, total revenue was up 27% (18% on a constant currency basis), while net revenues increased 91% (78% on a constant currency basis). For the fiscal year, total revenues were down 3% (6% on a constant currency basis), while net revenues increased by 14% (11% on a constant currency basis) reflecting significantly improved margins.
- Merchandise sales gross profit margins significantly improved in the fourth quarter to 34% compared to 13%. During the year, merchandise sales gross profit gross margins increased 1,270 bps to 35% (up 1,266 bps to 35% on a constant currency basis), reflecting a focus on improving retailing and lower levels of aged general merchandise inventory (which improved to 0.3% from 7.8% of total merchandise inventory).
- PSC increased by 66% in the fourth quarter to \$20.0 million (up 55% to \$18.7 million on a constant currency basis) as a result of higher average PLO for the quarter. For the fiscal year, PSC increased 1% (down 2% on a constant currency basis) as a result of lower average PLO for the year.
- Net inventory increased 42% (34% on a constant currency basis), but was up 24% sequentially (up 31% on a constant currency basis). Inventory turnover remains strong at 3.3x down from 3.8x for the prior year quarter and increased substantially for the year to 3.7x from 2.8x.

- In the fourth quarter, store expenses increased \$7.1 million or 43% (\$4.9 million or 30% on a constant currency basis) primarily due to growth in store count and the increase in incentive compensation, reflecting improved performance compared to fiscal 2020. Same-store expenses increased \$2.4 million or 15% (\$0.9 million or 5% on a constant currency basis). For the full year, when removing the fiscal 2020 incentive compensation reversal, store expenses on a same-store basis increased \$1.7 million or 2% (down 1% on a constant currency basis).
- Segment contribution for the fourth quarter was \$6.1 million (\$5.8 million on a constant currency basis), compared to a segment loss of \$3.9 million in the prior year quarter. For the year, segment contribution was up by \$44.0 million to \$17.3 million (a \$43.2 million increase to \$16.7 million on a constant currency basis). On an adjusted basis, the increase in segment contribution for the fourth quarter was \$7.0 million to \$6.3 million and the increase for the year was \$5.2 million to \$17.6 million.
- Segment store count increased by 5 de novo stores during the fourth quarter and increased by 132 stores for the year through acquisitions and de novo stores.

FORM 10-K

EZCORP's Annual Report on Form 10-K for fiscal 2021 has been filed with the Securities and Exchange Commission. The report is available in the Investor Relations section of the Company's website at http://investors.ezcorp.com. EZCORP shareholders may obtain a paper copy of the report, free of charge, by sending a request to the investor relations contact below.

CONFERENCE CALL

EZCORP will host a conference call on Thursday, November 18, 2021, at 7:00 am Central Time to discuss Fourth Quarter and Full Year Fiscal 2021 results. Analysts and institutional investors may participate on the conference call by dialing (833) 579-0921, Conference ID: 1962857, or internationally by dialing (778) 560-2579. The conference call will be webcast simultaneously to the public through this link: <u>http://investors.ezcorp.com/</u>. A replay of the conference call will be available online at <u>http://investors.ezcorp.com/</u> shortly after the end of the call.

ABOUT EZCORP

Formed in 1989, EZCORP has grown into a leading provider of pawn transactions in the United States and Latin America. We also sell merchandise, primarily collateral forfeited from pawn lending operations and pre-owned and recycled merchandise purchased from customers. We are dedicated to satisfying the short-term cash needs of consumers who are both cash and credit constrained, focusing on an industry-leading customer experience. EZCORP is traded on NASDAQ under the symbol EZPW and is a member of the Russell 2000 Index, S&P 1000 Index and Nasdaq Composite Index.

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¹"Adjusted" basis, which is a non-GAAP measure, excludes certain items. "Constant currency" basis, which is a non-GAAP measure, excludes the impact of foreign currency exchange rate fluctuations. "Free cash flow," which is a non-GAAP measure, includes certain adjustments to cash flow from operating activities.

²"Same Store" basis, which is a non-GAAP measure, includes stores open the entirety of the comparable periods.

For additional information about these calculations, as well as a reconciliation to the most comparable GAAP financial measures, see "Non-GAAP Financial Information" at the end of this release.

FORWARD LOOKING STATEMENTS

This announcement contains certain forward-looking statements regarding the company's strategy, initiatives and expected performance. These statements are based on the Company's current expectations as to the outcome and timing of future events. All statements, other than statements of historical facts, including all statements regarding the company's strategy, initiatives and future performance, that address activities or results that the company plans, expects, believes, projects, estimates or anticipates, will, should or may occur in the future, including future financial or operating results, are forward-looking statements. Actual results for future periods may differ materially from those expressed or implied by these forward-looking statements due to a number of uncertainties and other factors, including operating risks, liquidity risks, legislative or regulatory developments, market factors, current or future litigation and risks associated with the COVID-19 pandemic. For a discussion of these and other factors affecting the Company's business and prospects, see the Company's annual, quarterly and other reports filed with the Securities and Exchange Commission. The Company undertakes no obligation to update or revise forward-looking statements or function to update or revise forward-looking statements of uncertainties and other periods may differ materially form the statements for effect changed assumptions, the occurrence of unanticipated events or changes to future operating results over time.

Contact:

Email: Investor_Relations@ezcorp.com Phone: (512) 314-2220

¹"Adjusted" basis, which is a non-GAAP measure, excludes certain items. "Constant currency" basis, which is a non-GAAP measure, excludes the impact of foreign currency exchange rate fluctuations. "Free cash flow," which is a non-GAAP measure, includes certain adjustments to cash flow from operating activities.

For additional information about these calculations, as well as a reconciliation to the most comparable GAAP financial measures, see "Non-GAAP Financial Information" at the end of this release.

EZCORP, Inc. CONSOLIDATED STATEMENTS OF OPERATIONS

	Three Mon Septem		Twelve Months Ended September 30,				
(in thousands, except per share amounts)	 2021	2020		2021		2020	
	 (Unau	dited)					
Revenues:							
Merchandise sales	\$ 111,982	\$ 105,118	\$	442,798	\$	498,213	
Jewelry scrapping sales	7,518	6,244		26,025		47,953	
Pawn service charges	72,840	55,231		260,196		272,638	
Other revenues	104	246		532		3,973	
Total revenues	192,444	166,839		729,551		822,777	
Merchandise cost of goods sold	66,346	72,770		257,218		334,481	
Jewelry scrapping cost of goods sold	6,772	4,512		22,848		38,041	
Other cost of revenues		(39)				1,054	
Net revenues	119,326	89,596		449,485		449,201	
Operating expenses:							
Store expenses	88,576	77,506		330,837		336,770	
General and administrative	15,625	3,778		56,495		54,133	
Impairment of goodwill, intangible and other assets		7,606		—		54,666	
Depreciation and amortization	7,592	7,653		30,672		30,827	
(Gain) loss on sale or disposal of assets and other	(7)	(459)		83		801	
Other charges	(268)	20,388		229		20,388	
Total operating expenses	111,518	116,472		418,316		497,585	
Operating income (loss)	7,808	(26,876)		31,169		(48,384)	
Interest expense	5,635	5,883		22,177		22,472	
Interest income	(559)	(761)		(2,477)		(3,173)	
Equity in net (income) loss of unconsolidated affiliates	(1,394)	(3,467)		(3,803)		2,429	
Other (income) expense	(401)	198		(790)		(17)	
Income (loss) before income taxes	4,527	(28,729)		16,062		(70,095)	
Income tax expense (benefit)	2,974	(5,389)		7,450		(1,632)	
Net income (loss)	\$ 1,553	\$ (23,340)	\$	8,612	\$	(68,463)	
Basic earnings (loss) per share	\$ 0.03	\$ (0.42)	\$	0.15	\$	(1.24)	
Diluted earnings (loss) per share	\$ 0.03	\$ (0.42)	\$	0.15	\$	(1.24)	
Weighted-average basic shares outstanding	56,057	55,070		55,744		55,313	
Weighted-average diluted shares outstanding	56,441	55,070		55,949		55,313	

EZCORP, Inc. CONSOLIDATED BALANCE SHEETS

(in thousands, except share and per share amounts)	Se	ptember 30, 2021	September 30, 2020		
Assets:					
Current assets:					
Cash and cash equivalents	\$	253,667	\$	304,542	
Restricted cash		9,957		8,011	
Pawn loans		175,901		131,323	
Pawn service charges receivable, net		29,337		20,580	
Inventory, net		110,989		95,891	
Notes receivable, net					
Prepaid expenses and other current assets		31,010		32,903	
Total current assets		610,861		593,250	
Investments in unconsolidated affiliates		37,724		32,458	
Property and equipment, net		53,811		56,986	
Right-of-use asset, net		200,990		183,809	
Goodwill		285,758		257,582	
Intangible assets, net		62,104		58,638	
Notes receivable, net		1,181		1,148	
Deferred tax asset, net		9,746		8,931	
Other assets		4,736		4,221	
Total assets	\$	1,266,911	\$	1,197,023	
Liabilities and equity:					
Current liabilities:					
Current maturities of long-term debt, net	\$		\$	213	
Accounts payable, accrued expenses and other current liabilities		90,268		71,504	
Customer layaway deposits		12,557		11,008	
Lease liability		52,263		49,742	
Total current liabilities		155,088		132,467	
Long-term debt, net		264,186		251,016	
Deferred tax liability, net		3,684		524	
Lease liability		161,330		153,040	
Other long-term liabilities		10,385		10,849	
Total liabilities		594,673		547,896	
Commitments and contingencies (Note 13)					
Stockholders' equity:					
Class A Non-Voting Common Stock, par value \$0.01 per share; shares authorized: 100 million; 53,086,438 issued and outstanding as of September 30, 2021; and issued and outstanding of 52,332,848 as of	3	500		504	
September 30, 2020	-	530		521	
Class B Voting Common Stock, convertible, par value \$0.01 per share; shares authorized: 3 million; issued and outstanding: 2,970,171 as of September 30, 2021 and 2020	ב	30		30	
Additional paid-in capital		403,312		398,475	
Retained earnings		326,781		318,169	
Accumulated other comprehensive loss		(58,415)		(68,068)	
Total equity		672,238		649,127	
Total liabilities and equity	\$	1,266,911	\$	1,197,023	

EZCORP, Inc. CONSOLIDATED STATEMENTS OF CASH FLOWS

	Twelve Months Ended September 30,						
(in thousands)		2021		2020			
Operating activities:							
Net income (loss)	\$	8,612	\$	(68,463)			
Adjustments to reconcile net income (loss) to net cash provided by operating activities:							
Depreciation and amortization		30,672		30,827			
Amortization of debt discount and deferred financing costs		13,797		13,200			
Amortization of right-of-use asset		48,480		45,649			
Accretion of notes receivable discount and deferred compensation fee		_		(821)			
Deferred income taxes		3,283		(8,393)			
Impairment of goodwill, intangibles and other assets		—		54,666			
Other adjustments		(185)		1,652			
Provision for inventory reserve		(8,003)		2,577			
Stock compensation expense		3,946		(5,094)			
Equity in net (income) loss from investment in unconsolidated affiliates		(3,803)		2,429			
Changes in operating assets and liabilities, net of business acquisitions:							
Service charges and fees receivable		(7,332)		11,021			
Inventory		371		14,466			
Prepaid expenses, other current assets and other assets		7,373		(875)			
Accounts payable, accrued expenses and other liabilities		(54,209)		(37,401)			
Customer layaway deposits		1,256		(1,647)			
Income taxes		2,180		(4,715)			
Net cash provided by operating activities		46,438		49,078			
Investing activities:							
Loans made		(601,638)		(568,368)			
Loans repaid		351,092		394,469			
Recovery of pawn loan principal through sale of forfeited collateral		208,551		304,323			
Capital expenditures, net		(23,601)		(28,526)			
Acquisitions, net of cash acquired		(19,015)		—			
Principal collections on notes receivable		—		8,000			
Net cash (used in) provided by investing activities		(84,611)		109,898			
Financing activities:							
Taxes paid related to net share settlement of equity awards		(839)		(1,459)			
Payout of deferred consideration		—		(350)			
Proceeds from borrowings, net of issuance costs		—		912			
Payments on assumed debt and other borrowings		(15,414)		(198)			
Repurchase of common stock		_		(5,158)			
Net cash used in financing activities		(16,253)		(6,253)			
Effect of exchange rate changes on cash and cash equivalents and restricted cash		5,497		(2,612)			
Net (decrease) increase in cash and cash equivalents and restricted cash		(48,929)		150,111			
Cash and cash equivalents and restricted cash at beginning of period		312,553		162,442			
Cash and cash equivalents and restricted cash at end of period	\$	263,624	\$	312,553			
Supplemental disclosure of cash flow information							
Cash and cash equivalents	\$	253,667	\$	304,542			
Restricted cash	Ŧ	9,957	Ŧ	8,011			
Total cash and cash equivalents and restricted cash	\$	263,624	\$	312,553			
Cash paid during the period for interest	\$	8,230	\$	8,489			
Cash paid during the period for income taxes, net		3,696		9,753			
Non-cash investing and financing activities:							
Pawn loans forfeited and transferred to inventory	\$	212,756	\$	241,252			
Transfer of consideration for current period acquisition		1,545		_			
Acquisition earn-out contingency		4,608		_			
Accrued acquisition consideration held as restricted cash		1,986		—			

EZCORP, Inc. OPERATING SEGMENT RESULTS (Unaudited)

	Three Months Ended September 30, 2021											
(in thousands)	U	I.S. Pawn	L	atin America Pawn	l	Other nternational	Тс	otal Segments	Cor	porate Items	C	onsolidated
Revenues:												
Merchandise sales	\$	80,950	\$	31,032	\$	_	\$	111,982	\$	_	\$	111,982
Jewelry scrapping sales		5,767		1,751		_		7,518		_		7,518
Pawn service charges		52,885		19,955		—		72,840		_		72,840
Other revenues		22		_		82		104		_		104
Total revenues		139,624		52,738		82		192,444				192,444
Merchandise cost of goods sold		45,858		20,488		_		66,346				66,346
Jewelry scrapping cost of goods sold		5,130		1,642		_		6,772		_		6,772
Net revenues		88,636		30,608		82		119,326				119,326
Segment and corporate expenses (income):												
Store expenses		65,088		23,488		—		88,576		_		88,576
General and administrative		_		_		_		_		15,625		15,625
Depreciation and amortization		2,678		1,912		_		4,590		3,002		7,592
Gain on sale or disposal of assets and other		_		(6)				(6)		(1)		(7)
Other charges		_		(268)		—		(268)		_		(268)
Interest expense		_		_		_		_		5,635		5,635
Interest income				(197)		_		(197)		(362)		(559)
Equity in net income of unconsolidated affiliates		_		_		(1,394)		(1,394)		_		(1,394)
Other (income) expense		_		(465)		10		(455)		54		(401)
Segment contribution	\$	20,870	\$	6,144	\$	1,466	\$	28,480				
Income (loss) before income taxes							\$	28,480	\$	(23,953)	\$	4,527

	Three Months Ended September 30, 2020											
(in thousands)	U.S. Pawn	Lati	in America Pawn	Other International	Total Segments	Corporate Items	Consolidated					
Revenues:												
Merchandise sales	\$ 77,862	\$	27,256	\$ —	\$ 105,118	\$ —	\$ 105,118					
Jewelry scrapping sales	3,786		2,458	_	6,244	—	6,244					
Pawn service charges	43,222		12,009	_	55,231	—	55,231					
Other revenues	43		(50)	253	246	—	246					
Total revenues	124,913		41,673	253	166,839	_	166,839					
Merchandise cost of goods sold	49,056		23,714	_	72,770	_	72,770					
Jewelry scrapping cost of goods sold	2,634		1,878	_	4,512	_	4,512					
Other cost of revenues	_		32	(71)	(39)	_	(39)					
Net revenues	73,223		16,049	324	89,596		89,596					
Segment and corporate expenses (income):												
Store expenses	59,687		16,423	1,396	77,506	_	77,506					
General and administrative	_		_	_	_	3,778	3,778					
Impairment of goodwill, intangible and other assets	_		2	25	27	7,579	7,606					
Depreciation and amortization	2,705		1,839	8	4,552	3,101	7,653					
Loss (gain) on sale or disposal of assets and other	151		_	_	151	(610)	(459)					
Other Charges	3,106		1,715	3,802	8,623	11,765	20,388					
Interest expense	_		255	85	340	5,543	5,883					
Interest income			(425)	_	(425)	(336)	(761)					
Equity in net income of unconsolidated affiliates	_		_	(3,467)	(3,467)	_	(3,467)					
Other expense (income)			147	(8)	139	59	198					
Segment contribution (loss)	\$ 7,574	\$	(3,907)	\$ (1,517)	\$ 2,150							
Income (loss) before income taxes					\$ 2,150	\$ (30,879)	\$ (28,729)					

	Twelve Months Ended September 30, 2021											
(in thousands)	U	I.S. Pawn	Li	atin America Pawn	l	Other nternational	1	Total Segments		Corporate Items	Co	nsolidated
Revenues:												
Merchandise sales	\$	341,495	\$	101,303	\$	_	\$	6 442,798	\$	_	\$	442,798
Jewelry scrapping sales		15,260		10,765		_		26,025		_		26,025
Pawn service charges		196,721		63,475		_		260,196		_		260,196
Other revenues		105		7		420		532				532
Total revenues		553,581		175,550		420		729,551		_		729,551
Merchandise cost of goods sold		191,039		66,179		_		257,218		_		257,218
Jewelry scrapping cost of goods sold		13,001		9,847		_		22,848		_		22,848
Net revenues		349,541		99,524		420		449,485		_		449,485
Segment and corporate expenses (income):												
Store expenses		253,344		77,493		_		330,837				330,837
General and administrative		—		_		_		_		56,495		56,495
Depreciation and amortization		10,650		7,371		_		18,021		12,651		30,672
Loss (gain) on sale or disposal of assets and other		27		(6)				21		62		83
Other charges				229		_		229		_		229
Interest expense				_		_		_		22,177		22,177
Interest income				(2,016)		_		(2,016)		(461)		(2,477)
Equity in net income of unconsolidated affiliates		_		_		(3,803)		(3,803)		_		(3,803)
Other (income) expense				(840)		(173)		(1,013)		223		(790)
Segment contribution	\$	85,520	\$	17,293	\$	4,396	\$	5 107,209				
Income (loss) before income taxes							\$	5 107,209	\$	(91,147)	\$	16,062

	Twelve Months Ende							d September 30, 2020					
(in thousands)	U.S. Pawn		L	atin America Pawn	Ot	Other International		Total Segments		Corporate Items	Consolidated		
Revenues:													
Merchandise sales	\$	391,921	\$	106,292	\$	_	\$	498,213	\$	_	\$	498,213	
Jewelry scrapping sales		36,691		11,262		_		47,953		—		47,953	
Pawn service charges		210,081		62,557		_		272,638		—		272,638	
Other revenues		150		_		3,823		3,973		_		3,973	
Total revenues		638,843		180,111		3,823		822,777		_		822,777	
Merchandise cost of goods sold		251,544		82,937		_		334,481		_		334,481	
Jewelry scrapping cost of goods sold		28,064		9,977		_		38,041		_		38,041	
Other cost of revenues		_		101		953		1,054		_		1,054	
Net revenues		359,235		87,096		2,870		449,201				449,201	
Segment and corporate expenses (income):													
Store expenses		261,608		69,916		5,246		336,770		_		336,770	
General and administrative		_		_		_				54,133		54,133	
Impairment of goodwill, intangible and other assets		10,000		35,938		1,149		47,087		7,579		54,666	
Depreciation and amortization		11,030		7,315		68		18,413		12,414		30,827	
Loss (gain) on sale or disposal of assets and other		385		(72)		(20)		293		508		801	
Other Charges		3,106		1,715		3,802		8,623		11,765		20,388	
Interest expense		_		685		549		1,234		21,238		22,472	
Interest income		_		(1,586)		_		(1,586)		(1,587)		(3,173)	
Equity in net loss of unconsolidated affiliates	I	_		_		2,429		2,429		_		2,429	
Other (income) expense				(156)		6		(150)		133		(17)	
Segment contribution (loss)	\$	73,106	\$	(26,659)	\$	(10,359)	\$	36,088					
Income (loss) before income taxes							\$	36,088	\$	(106,183)	\$	(70,095)	

EZCORP, Inc. STORE COUNT ACTIVITY (Unaudited)

Three Months	Ended Septemb	atin America				
U.S. Pawn	Latin America Pawn	Consolidated				
516	627	1,143				
	5	5				
516	632	1,148				
	U.S. Pawn 516	516 627 — 5				

	Th	Three Months Ended September 30, 2020							
	U.S. Pawn	Latin America Pawn	Other International	Consolidated					
As of June 30, 2020	511	496	22	1,029					
New locations opened		7	_	7					
Locations sold, combined or closed	(6)	(3)	(22)	(31)					
As of September 30, 2020	505	500	_	1,005					

	Twelve Mont	Twelve Months Ended September 30, 2021					
	U.S. Pawn	Latin America Pawn	Consolidated				
As of September 30, 2020	505	500	1,005				
New locations opened	_	15	15				
Locations acquired	11	128	139				
Locations sold, combined or closed	—	(11)	(11)				
As of September 30, 2021	516	632	1,148				

	Tw	Twelve Months Ended September 30, 2020										
	U.S. Pawn	Latin America Pawn	Other International	Consolidated								
As of September 30, 2019	512	480	22	1,014								
New locations opened		23	_	23								
Locations sold, combined or closed	(7)	(3)	(22)	(32)								
As of September 30, 2020	505	500	_	1,005								

Non-GAAP Financial Information (Unaudited)

In addition to the financial information prepared in conformity with accounting principles generally accepted in the United States ("GAAP"), we provide certain other non-GAAP financial information on a constant currency ("constant currency") and adjusted basis. We use constant currency results to evaluate our Latin America Pawn operations, which are denominated primarily in Mexican pesos, Guatemalan quetzales and other Latin American currencies. We believe that presentation of constant currency and adjusted results is meaningful and useful in understanding the activities and business metrics of our operations and reflect an additional way of viewing aspects of our business that, when viewed with GAAP results, provide a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements. We use this non-GAAP financial information primarily to evaluate and compare operating results across accounting periods.

Readers should consider the information in addition to, but not instead of or superior to, our financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of those measures for comparative purposes.

Constant currency results reported herein are calculated by translating consolidated balance sheet and consolidated statement of operations items denominated in local currency to U.S. dollars using the exchange rate from the prior-year comparable period, as opposed to the current period, in order to exclude the effects of foreign currency rate fluctuations. We used the end-of-period rate for balance sheet items and the average closing daily exchange rate on a monthly basis during the appropriate period for statement of operations items. The end-of-period and approximate average exchange rates for each applicable currency as compared to U.S. dollars as of and for the three and twelve months ended September 30, 2021 and 2020 were as follows:

	Septemb	er 30,	Three Month Septemb		Twelve Mont Septemb	
	2021	2020	2021	2020	2021	2020
Mexican peso	20.5	22.3	20.0	22.1	20.2	21.1
Guatemalan quetzal	7.6	7.6	7.6	7.5	7.6	7.5
Honduran lempira	23.9	24.2	23.5	24.3	23.8	24.3
Peruvian sol	4.1	3.6	4.0	3.5	3.7	3.4

Our statement of operations constant currency results reflect the monthly exchange rate fluctuations and so are not directly calculable from the above rates. Constant currency results, where presented, also exclude the foreign currency gain or loss.

Miscellaneous Non-GAAP Financial Measures

		Three Mor Septen	Twelve Months Ended September 30,						
(in millions)		2020		2021	2020				
Net income (loss)	\$	1.6	\$ (23.3)	\$	8.6	\$	(68.5)		
Interest expense		5.6	5.9		22.2		22.5		
Interest income		(0.6)	(0.8)		(2.5)		(3.2)		
Income tax expense (benefit)		3.0	(5.4)		7.5		(1.6)		
Depreciation and amortization		7.6	7.7		30.7		30.8		
EBITDA	\$	17.2	\$ (16.0)	\$	66.5	\$	(20.0)		

	Re	Total evenues	Net Revenues		Income (Loss) Before Tax		Tax Effect		Net Income (Loss)		Diluted EPS		EBITDA	
2021 Q4 Reported	\$	192.4	\$	119.3	\$	4.5	\$	2.9	\$	1.6	\$	0.03	\$	17.2
Acquisition expenses		_		_		1.5		0.1		1.4		0.02		1.5
Peru reserve		—		_		(0.3)				(0.3)		—		(0.3)
Non cash net interest expense		_		_		3.6		0.1		3.5		0.06		_
Constant currency impact		(3.7)		(2.1)		(0.3)		(0.1)		(0.2)		—		(0.3)
2021 Q4 Adjusted	\$	188.7	\$	117.2	\$	9.0	\$	3.0	\$	6.0	\$	0.11	\$	18.1

	Total evenues	Net es Revenues			Income (Loss) Before Tax		Tax Effect		Net Income (Loss)		Diluted EPS		EBITDA
2021 Full Year Reported	\$ 729.6	\$	449.5	\$	16.1	\$	5 7.5	\$	8.6	\$	0.15	\$	66.5
Acquisition expenses	_		_		2.0		0.4		1.6		0.03		2.0
Peru reserve	—		_		0.2		0.1		0.1		—		0.2
FY20 Contract write-off over-accrual	—		_		(0.4)		(0.1)		(0.3)		(0.01)		(0.4)
Non cash net interest expense	_		_		13.8		2.3		11.5		0.21		—
Constant currency impact	(5.5)		(3.2)		(0.6)		(0.1)		(0.5)		—		(0.8)
2021 Full Year Adjusted	\$ 724.1	\$	446.3	\$	31.1	\$	5 10.1	\$	21.0	\$	0.38	\$	67.5

	Re	Total evenues	Net Revenues		(Loss) Income Before Tax		Tax Effect		Net (Loss) Income		Diluted EPS		EBITDA	
2020 Q4 Reported	\$	166.8	\$	89.6	\$	(28.7)	\$	(5.4)	\$	(23.3)	\$	(0.42)	\$	(16.0)
Other Charges		—		_		20.4		3.7		16.7		0.30		20.4
Impairment of intangible assets		—		_		7.6		1.7		5.9		0.11		7.6
Non cash interest		—		_		3.3		0.8		2.5		0.05		_
Other adjustments		—		—		0.7		(1.7)		2.4		0.04		0.3
2020 Q4 Adjusted	\$	166.8	\$	89.6	\$	3.3	\$	(0.9)	\$	4.2	\$	0.08	\$	12.3

	Re	Total evenues	R	Net Revenues		(Loss) Income Before Tax		Tax Effect		Net (Loss) Income		Diluted EPS		EBITDA	
2020 Full Year Reported	\$	822.8	\$	449.2	\$	(70.1)	9	\$ (1.6)	\$	(68.5)	\$	(1.24)	\$	(20.0)	
Other Charges		_		—		20.4		1.9		18.5		0.34		20.4	
Impairment of intangible assets		_		—		47.1		4.5		42.6		0.77		47.1	
ROU asset impairment		_		—		5.0		0.5		4.5		0.08		5.0	
COVID-19 related expenses		_		—		1.4		0.1		1.3		0.02		1.4	
Shrink/robbery/property loss (US stores)		_		2.3		2.3		0.2		2.1		0.04		2.3	
Mexico VAT adjustment costs				_		1.1		0.1		1.0		0.02		1.1	
CCV adjustments		_		—		7.1		0.7		6.4		0.12		7.1	
IT Project write-offs				_		2.6		0.2		2.4		0.04		2.6	
Non cash interest expense		_		—		12.4		1.2		11.2		0.20		_	
Other adjustments		_		_		0.1		_		0.1		_		(0.7)	
2020 Full Year Adjusted	\$	822.8	\$	451.5	\$	29.4	9	\$ 7.8	\$	21.6	\$	0.39	\$	66.3	

		nths Ended er 30, 2021	Twelve Months Ended September 30, 2021						
(in millions)	5. Dollar mount	Percentage Change YOY		S. Dollar mount	Percentage Change YOY				
Consolidated revenue	\$ 192.4	15 %	\$	729.6	(11)%				
Currency exchange rate fluctuations	(3.7)			(5.5)					
Constant currency consolidated revenue	\$ 188.7	13 %	\$	724.1	(12)%				
Consolidated net revenue	\$ 119.3	33 %	\$	449.5	— %				
Currency exchange rate fluctuations	(2.1)			(3.2)					
Constant currency consolidated net revenue	\$ 117.2	31 %	\$	446.3	(1)%				
Consolidated net inventory	\$ 111.0	16 %	\$	111.0	16 %				
Currency exchange rate fluctuations	(1.8)			(1.8)					
Constant currency consolidated net inventory	\$ 109.2	14 %	\$	109.2	14 %				
Latin America Pawn net revenue	\$ 30.6	91 %	\$	99.5	14 %				
Currency exchange rate fluctuations	(2.1)			(3.1)					
Constant currency Latin America Pawn net revenue	\$ 28.5	77 %	\$	96.4	11 %				
Latin America Pawn PLO	\$ 40.0	60 %	\$	40.0	60 %				
Currency exchange rate fluctuations	(2.3)			(2.3)					
Constant currency Latin America Pawn PLO	\$ 37.7	51 %	\$	37.7	51 %				
Latin America Pawn PSC revenues	\$ 20.0	66 %	\$	63.5	1 %				
Currency exchange rate fluctuations	(1.3)			(2.0)					
Constant currency Latin America Pawn PSC revenues	\$ 18.6	55 %	\$	61.5	(2)%				
Latin America Pawn merchandise sales	\$ 31.0	14 %	\$	101.3	(5)%				
Currency exchange rate fluctuations	(2.3)			(3.1)					
Constant currency Latin America Pawn merchandise sales	\$ 28.7	5 %	\$	98.2	(8)%				
Latin America Pawn segment profit before tax	\$ 6.1	257 %	\$	17.3	165 %				
Currency exchange rate fluctuations	 (0.3)			(0.6)					
Constant currency Latin America Pawn segment profit before tax	\$ 5.8	249 %	\$	16.7	163 %				